Operations Bulletin LIFE INSURANCE 23028 SEPTEMBER 5, 2023



2023 year-end processing dates and holiday hours

As we near the end of the year, we are prepared to work closely with you on your pending business and help you have a successful close to 2023. Please use these dates to help you plan.

| Have a priority | Key Year-End Dates | |
|---|--------------------|---|
| Have a priority year-end case? Contact your Case Relationship Manager or Internal Wholesaler | Mon, Dec 4 | Forward-Dated, Conditionally Issued Term Policies Last day to conditionally issue and forward date Term policies, where the effective and draft date will be Tuesday, December 26. All delivery requirements must be received by December 26 for policy to be placed inforce. Note: For California policies, the last date delivery requirements may be received is Friday, November 24 due to extended forward-dating timeframe mandated by state. |
| More resources | | 1099 Commission Value (Bi-Weekly and Semi-Monthly) |
| <u>Case Submission</u> <u>Checklist</u> | Fri, Dec 15 | Cut-off date for agents on bi-weekly and semi-monthly pay frequency. Semi-monthly and bi-weekly payroll released Tuesday, Dec. 19 |
| Pending | | Underwriting Approval – All Products |
| <u>Business Tips</u> | | Last date for underwriting approval of all products to obtain policy issue and inforce placement. Please note: This assumes no other delivery requirements, current effective |
| | | date, draft date, or other form of premium on file. |
| | Thu, Dec 21 | Delivery Requirements — All Cases |
| See next page for Corebridge and vendor holiday hours | | Last receipt date for delivery requirements to ensure placement in 2023. |
| | | 1035 Exchanges |
| | | Last date to receive 1035 funds and have policies issued and placed inforce , assuming all other requirements, including signed amendments and signed illustrations, have been received. |
| | | 1099 Commission Value (Weekly) |
| | Fri, Dec 22 | Cut-off date for agents on weekly pay frequency.Note: Weekly payroll released Wednesday, Dec. 27. |

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Home office and vendor holiday hours for 2023

| November 2023 | | | |
|---------------|---|--|--|
| Wed, Nov 22 | Limited staff in some Corebridge offices; full staffing in Corebridge processing and service centers | | |
| Thu, Nov 23 | Corebridge offices and vendor operations closed for Thanksgiving | | |
| Fri, Nov 24 | Corebridge offices: Closed Corebridge processing and service centers: Open CRL Lab Services: Closed CRL Plus (Inspections, Tele-interview): Open ExamOne (APS, Inspections, Tele-Interview): Open Parameds.com (APS): Open | | |
| December 2023 | | | |
| Fri, Dec 22 | Corebridge offices and vendors open | | |
| Mon, Dec 25 | Corebridge offices and vendor operations closed in observance of Christmas | | |
| Fri, Dec 29 | Corebridge offices and vendors open | | |
| Mon, Jan 1 | Corebridge offices and vendor operations closed in observance of New Year's Day | | |

For vendor contact information, see Preferred Vendors for Underwriting Services.



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